

<b>THE HEREFORDSHIRE PUBLIC SERVICES VISION</b>					
<p><b>Working together to deliver efficient, excellent services and improve outcomes for the people of Herefordshire</b></p> <p><b>We aim to put PEOPLE at the heart of everything we do. Our shared values are</b></p> <p><b>People – treating people fairly, with compassion, respect and dignity, Excellence – striving for excellence and the highest quality of service, care and life in Herefordshire, Openness – being open, transparent and accountable for the decisions we make, Partnership – working together in partnership and with all our diverse communities, Listening – actively listening to, understanding and taking into account people’s views and needs, Environment – protecting and promoting our outstanding natural environment and heritage for the benefit of all.</b></p>					

<b>OUR PRIORITIES ARE TO</b>					
<b>1. Create a strong economy (People &amp; Place combined)</b>	<b>2. Improve Health Care &amp; Social Care (People focus)</b>	<b>3. Raise standards for Children and Young people (People focus).</b>	<b>4. Promote self reliant local communities (Locality focus)</b>	<b>5. A resilient Herefordshire (County focus)</b>	<b>6. Commission the right services (Public service focus)</b>
<b>LONG TERM OUTCOMES</b>					
1.1 The regeneration of Herefordshire	2.1 Improved intervention and support for older people and keeping them safe	3.1 Sustainable educational provision throughout Herefordshire	4.1 Vibrant cultural opportunities	5.1 Preserving and enhancing our environment.	6.1. Streamlined, working practices
1.2 The delivery and maintenance of key infrastructure for growth	2.2 A robust & healthy provider market	3.2 Improved intervention and support for children & young people and keeping them safe	4.2 Safer places where people feel secure	5.2 Accessible services and countryside	6.2. High levels of customer and citizen satisfaction
1.3 Growing businesses, jobs & wage levels.	2.3 Financial balance across Herefordshire’s health & social care economy	3.3 Improved performance by early years and primary school pupils including vulnerable groups relative to their peers	4.3 Enhanced local democracy and community engagement.	5.3 A strong regional and national reputation	6.3. A high quality workforce
1.4 Develop employment skills, including access to Higher Education	2.4 The development of a new local commissioning infrastructure	3.4 Reduced child poverty	4.4 Ways of working that reflect the needs and priorities of people & place	5.4 Protecting people’s health & wellbeing.	
1.5 A reduction in Health inequalities for the working population	2.5 Good quality corporate and clinical governance standards are embedded in all services provided	3.5 Families & communities are able to support all children & young people effectively	4.5 A balanced housing market to meet residents needs	5.5 Increased equality of opportunity	
	2.6 A reduction in Health inequalities for frail, elderly people	3.6 A reduction in Health inequalities for children & young people			
	2.7 More people retaining their independence through greater choice and control				

